

Privacy Statement

Effective Date: 10 Oct 2023

At rock2bliss, we value and respect your privacy. This Privacy Statement is designed to help you understand how we collect, use, disclose, and safeguard your personal information. Please take a moment to review this statement carefully.

1. Information We Collect

We may collect various types of information, including but not limited to:

- **Personal Information:** This may include your name, contact details (such as email address, phone number, and postal address), and other identifiable information you provide to us voluntarily.
- **Usage Information:** We collect information about how you interact with our website, products, and services. This includes data on your browsing behaviour, device information, IP address, and cookies.
- **Payment Information:** If you make payments for our products or services, we collect payment details necessary to complete the transaction securely.

2. How We Use Your Information

We use the information we collect for various purposes, including but not limited to:

- **Providing Services:** We use your personal information to provide you with the services you request, such as booking appointments or responding to inquiries.
- **Improving User Experience:** We use data to enhance and personalize your experience on our website and services.
- **Communication:** We may use your contact information to send you updates, newsletters, or important information related to our services, provided you have given us consent.
- **Legal Compliance:** We may process your information to comply with legal obligations.

3. Data Security

We take data security seriously and employ industry-standard measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction.

4. Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with service providers and partners who assist us in delivering our services. We ensure that these third parties uphold the same level of privacy and security standards we do.

5. Your Choices

You have rights concerning your personal information, including the right to access, correct, delete, or restrict its use. You may also choose to opt out of receiving promotional communications from us at any time.

6. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to collect information about your browsing behaviour. You can manage your cookie preferences through your browser settings.

7. Children's Privacy

Our services are not intended for individuals under the age of 16. We do not knowingly collect or maintain information from children under this age without parental consent.

8. Changes to This Privacy Statement

We may update this Privacy Statement to reflect changes in our practices or legal requirements. We encourage you to periodically review this statement for the latest information on how we protect your privacy.

9. Contact Us

If you have questions or concerns regarding this Privacy Statement or our data practices, please contact us at:

anita.kappel@rock2bliss.com

By using our website and services, you agree to the terms outlined in this Privacy Statement. Your continued use of our services constitutes acceptance of any updates or revisions to this statement.

Thank you for trusting us with your personal information. Your privacy is of the utmost importance to us.